

## QUALITY POLICY STATEMENT

Super Structures Associates Ltd (SSA) provide Structural Engineering services including RC detailing, temporary works design and detailed structural designs to architects, construction firms, developers and property owners.

Our primary commitment to clients is to provide our high standard, professional service that exceeds their expectations; whilst also focusing on customer relations and ensuring project timescales are met.

SSA are committed to the application and maintenance of their quality management system satisfying the requirements of ISO 9001:2015.

This has involved defining our structural engineering services and ensuring that our management system is aligned to and integral to our strategic business direction. SSA aims to improve the effectiveness of the quality management system by:

- Understanding the needs, expectations and goals of the client
- Strict compliance to applicable standards and regulations in all our activities
- Following our Company Value of Honesty & Integrity to ensure we do what we say
- Investing in our engineering team to enhance their full potential with support, guidance and training opportunities
- Conducting ourselves with respect and harmony in order to achieve the highest quality result

Furthermore, we will identify risks and opportunities as they present themselves to the business and establish, communicate, monitor and review quality objectives on a regular basis in order to foster continual improvement in all our activities. This policy will be reviewed for continuing suitability and effectiveness at Management Reviews and as required and appropriate.

Please also be aware that Quality Management forms part of our Integrated Management System which conforms to and satisfies the requirements of ISO 14001:2015 (Environmental Management) and ISO 45001:2018 (Health & Safety) as well as ISO 9001:2015. This has involved defining our business context and ensuring that our management system is aligned to and integral to our strategic business direction.

This policy will be available to any interested parties and is published on our website.



**Derek Mason**

**Director - CEng PrEng MSc(Eng) MSAICE MStructE**

*Super Structures Associates Limited*

Date: 15/04/2020

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